



MSU Dispatch & Pre-Notification Process

1. Hamilton County Dispatch Center will co-dispatch MSU for suspected stroke along with local EMS department.
 - Tone to MSU crew
 - En route, MSU RN will notify UC Health's Air Care & Mobile Care Communications Center
2. APMC Communications Center will notify UCMC Capacity Management
 - UCMC Capacity Management will then page UC Stroke Team physician via Halo
 - Faculty on call and stroke fellow will receive page
3. Patient will be evaluated by local EMS and MSU Crew
4. Once destination decision is made, two parallel lines of communication will happen simultaneously:
 - Nurse or paramedic on MSU will notify receiving hospital per usual EMS communication protocol
 - Stroke team physician will call UCMC's capacity management center to communicate patient disposition and will be connected to receiving hospital's receiving physician.
5. Images will be pushed to receiving hospital PACS from MSU.